

CUMBERLAND HOTEL OUTDOOR POOL AND LIDO DECK – TERMS AND CONDITIONS

TEMPORARY COVID-19 RESTRICTIONS

Due to social distancing measures, sun loungers are currently only available for hotel resident guests. Non- residents can book tables for Dining and reservations must be made in advance. Access is via the main hotel entrance to enable us to control capacity and for NHS Track and Trace purposes.

Resident Hotel Guests

- All resident hotel guests are automatically entitled to use the pool and deck area and other leisure facilities within our resort
- Sunbeds are on a “first come, first serve” basis and hotel resident guests always have priority
- Resident children under the age of 14 must be accompanied at all times around the pool
- Babies are required to wear swimming nappies in the pool at all times
- Sun loungers should not be reserved with towels
- Loungers unoccupied for one hour will have the towels removed
- Towels are available from reception and must be returned to reception (towels not returned will be charged to the guest room account)
- Only food and drink purchased in the hotel is permitted around the pool and on the deck area

Non-Resident Hotel Guests

- Non-residents MUST book in advance – Reservations are available after 11.00am and are subject to availability
- Only over 18's allowed to book for the Pool area
- No children under 18's are allowed to use the swimming pool even if dining in Ventana or poolside with parents
- There is a minimum spend of £15 per person on food to gain access to the pool area
- Non-residents are encouraged to bring their own towels. Towels can be hired at a charge of £5 per towel per day or part day (a deposit of £10 per towel is also required)
- If demand is high, non-resident guests may be asked to vacate loungers for our priority resident guests

